August

2023 Release Notes

VBAGateway

General Changes

⭐ Automatically Applying Gender Updates

[F13899] When a request is submitted from Gateway that contains an update to a Member's gender, and that request is approved, the gender change will be automatically applied within VBASoftware.
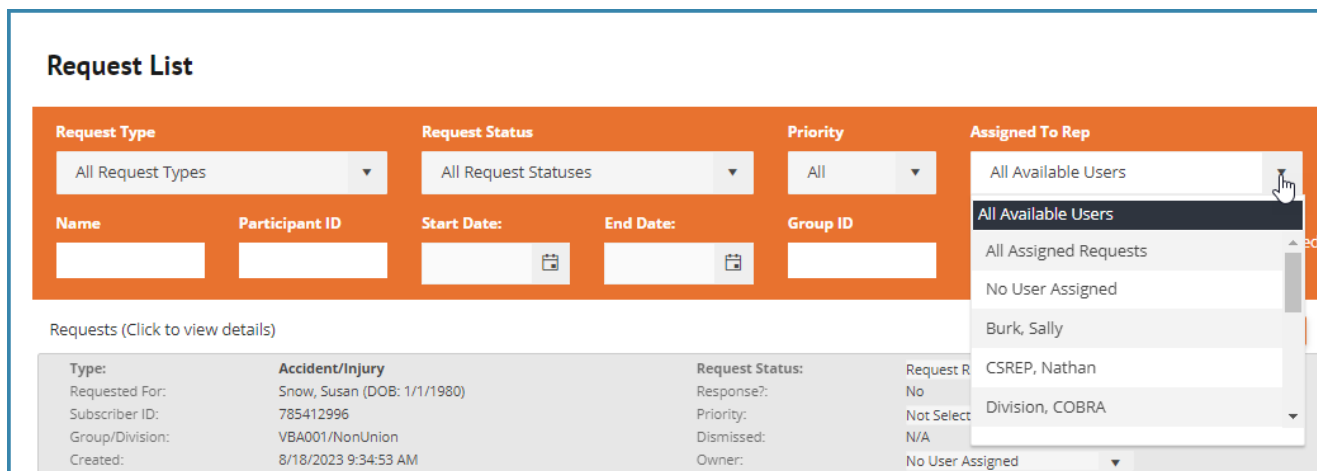
Plan Types for Shell Plans Hidden During Enrollment

[F24039] The 'Shell Plan' plan option will now correctly evaluate the 'Plan Types' offered on the 'Add Coverage' step of the 'Enrollment Wizard'. Previously, if the only plans for a given 'Plan Type' were 'Shell Plans', the 'Plan Type' tab would incorrectly show on the 'Add Coverage' step.

Admin Portal

⭐ Assigned/Unassigned Member Request Filter

[F21130] A new 'Assigned to Rep' drop-down has been added to the 'Request List' POD on the Admin Portal. This will allow Users to filter requests by their assigned Representative.

Employer Portal

Option ID Fields Added to Open Enrollment Wizard

[F23694] A new config has been added that will add 'Alternate ID', 'Unique ID', and 'Medicaid ID' fields to 'Step 1' of the 'Open Enrollment Wizard'.

Member Portal

⭐ Member Portal Registration Config

[F21728] A new config has been added that will allow Users to register using either their Subscriber ID or the last 4 digits of their SSN. For more information on utilizing this feature, please reach out to the Help Desk.

Member Address Default

[F22921] A new config has been added that will allow Clients to display the Subscriber's address within the 'Family Information' POD on the Member 'Home' screen when there is no address for the Member. If you're interested in this feature, please reach out to the Help Desk.

Number of ID Cards for Requests

[F22962] The maximum number of ID cards that can be selected through the 'Request New ID Card' request has been limited to 3.

Plan Summary Additional Fields

[F23124] Two new configs have been added that will allow Clients to include a 'Product' and 'Issue State' field within the 'Plan Summary' POD. For more information on utilizing this feature, please reach out to the Help Desk.